

Accessibility Update – 26 February 2024

This document outlines the current state of accessibility for the Internet Society and Internet Society Foundation related to Board Resolution 2023-8 on Accessibility for Persons with Disabilities. This update is based on documents approved by the Board of Trustees at meeting 183 in November 2024:

- [Accessibility Operational Framework](#)
- [Website Accessibility Plan](#)

Note that this update is brief as it only focuses on developments since the comprehensive update on 18 October 2024.

Key Points

- We have established our internal Accessibility Working Group.
- We are underway with the 2025 work outlined in the Accessibility Operational Framework
- The course “Disability Leadership Training in Internet Governance and Digital Rights” is now available in our Learning Management System (LMS) and will be offered four times in 2025.

Accessibility Operational Framework

Numbers in this section are from the Accessibility Operational Framework as approved by the Board. Sections are only included if significant activity has happened since the last update.

1. Building a Culture of Accessibility

1.1 Establish Accessibility Working Group

Completed. The internal staff working group was established with Dan York leading the effort.

1.3 Deliver disability and digital inclusion awareness training for staff

In process. As one potential option, we have identified multiple courses available through LevelAccess and are exploring how best to make the courses available for staff.

1.9 Regular interaction between internal accessibility working group and Accessibility Standing Group

Ongoing. We had a call between the internal working group and the ASG in January 2025 and have them scheduled for every other month. Additionally, Dan York and Sally Wentworth met in



person with several members of the ASG at the Internet Governance Forum 2024 in Riyadh, Saudi Arabia, in December 2024.

2. Minimizing barriers to participation and engagement with Internet Society content, services, processes and practices

2.1 Produce all Internet Society content, whether online or physical, with accessibility in mind from the outset.

In process. We currently are beginning evaluation of three of our websites using the platform from LevelAccess:

- www.internetsociety.org
- www.isocfoundation.org
- learning.internetsociety.org

Additionally, our **Pulse site** (pulse.internetsociety.org) is being re-developed on a new platform. As sections of the site are being rebuilt, they are being evaluated to ensure full compliance with WCAG 2.1 Level AA before deployment to the production environment. We have so far completed:

- Netloss Calculator
- IXP Tracker
- Internet Technologies
- Country Reports
- Events

The Shutdowns section is currently under redevelopment, and the blog will follow after that.

For our online training courses offered through our learning management system (LMS), by the end of 2024 seven additional courses were reviewed and Voluntary Product Accessibility Template (VPAT) certified:

- Encryption
- Chapter Management Essentials
- Community Network Readiness Assessment
- Internet Way of Networking – Exist
- Internet Way of Networking – Thrive
- How to develop an Internet Impact Brief



- Building Wireless Community Networks

2.5 Annual audit and reporting on accessibility of ISOC's websites and content

In process. As noted in section 2.1, we are beginning the process of auditing our sites.

Additional Activity

In 2023, the Internet Society funded an ASG-developed e-learning course entitled "Disability Leadership Training in Internet Governance and Digital Rights." This course became available in our Learning Management System in Q4 2024 as a pilot. The plan is now to integrate the feedback from that pilot and offer the course four times during 2025.

Status Tracker

Status	Task	Date Achieved
✓	1.1 Establish accessibility working group	Feb 2025
Starting in 2025	1.2 Develop toolkit	
In process	1.3 Deliver training	
In process	1.4 Add accessibility training to compliance training	
In process	1.5 Create content training module	
Starting in 2027	1.6 Internal accessibility awareness campaigns	
Starting in 2027	1.7 Recognition program	
Starting in 2027	1.8 Accessibility Champions program	
In process	1.9 Regular interaction with ASG	Ongoing
Starting in 2025	1.10 Review of framework and plan	
Starting in 2025	1.11 Research initiatives	
Starting in 2025	1.12 Disability showcase events	
Starting in 2026	1.13 Encourage employment	
In process	2.1 Produce accessible content	Ongoing
In process	2.2 In-person events in barrier-free locations	Ongoing
In process	2.3 Virtual meetings are accessible	Ongoing
In process	2.4 Accessible tools for web conferencing, LMS	
In process	2.5 Annual website audits	
In process	2.6 Accessibility support contact info	
In process	2.7 Accessibility questions in feedback mechanisms	
Starting in 2026	2.8 Accessibility criteria in procurement	